



Patient Information Forum

For everyone involved in health information and support

www.pifonline.org.uk

PIF Executive Circle meeting Roundtable Discussion

Wednesday 16 March 2016; 1.00-5.00

**kindly hosted at MHP Communications
6 Agar Street, London WC2N 4HN**

Ensuring Quality: Quality Standards in Healthcare Information and Support

**Is enough being done to ensure patients and the public have access to
high-quality healthcare information and support?**

13:00-13:30 Registration, refreshments and networking

13:30-13:45 Welcome and update from PiF

Sue Farrington, Chair - Patient Information Forum (PIF)

13:45-14:00 Attendee introductions

14:00-15:00 The Current Landscape

Chaired by: Mark Duman, Non-Executive Director - Patient Information Forum (PIF)

- How is the provision of high-quality information embedded within current standards and guidelines?
- Is there a large enough emphasis placed towards information within such guidance?
- Is compliance with these standards compulsory?
- Who inspects / supervises these standards?
- What is the current process for implementing the Information Standard and Accessible Information Standard?

15:00-15:15 Break

15:15-16:15 Looking to the future: Discussion

Chaired by: Sue Farrington, Chair - Patient Information Forum (PIF)

- How are providers supported to deliver high-quality information and implement the recommendations on information set out within the Information Standard and wider quality standards?
- Is there a need for national guidance on high-quality standards in healthcare information and support, to reduce inconsistencies in standards and duplication of effort?
- What do we need to do to ensure patients and the public understand what high-quality healthcare information and support looks like and where to find it, including groups affected by health inequalities?
- How can your organisation contribute?

16:15-16:30 Sum up, close and thanks

16:30-17:00 Drinks reception and networking